



Support with
Confidence
WEST BERKSHIRE
AND WOKINGHAM

**Trading Standards
Service**

Bracknell Forest
West Berkshire
Wokingham

Are you a Personal Assistant or Careworker?

- Would you like help setting up and promoting your business?
- Would you like access to free training and business support?
- Would you like your service endorsed by a nationally recognised scheme?



Support with Confidence

A shared service provided by
Bracknell Forest Council,
West Berkshire Council and
Wokingham Borough Council



WestBerkshire
COUNCIL



WOKINGHAM
BOROUGH COUNCIL

What is Support with Confidence?

Support with Confidence is a joint Trading Standards and Adult Social Care scheme that provides vetted and approved service providers for personal care and other domestic help.

Who can join?

The scheme is open to anyone providing personal care, home help or other support and domestic services and is primarily aimed at those providers who are not liable for registration with the Care Quality Commission.

What is involved?

The scheme will ensure Care workers in Wokingham and West Berkshire meet appropriate legal and quality standards. Applicants must pass a strict vetting process, such as safeguarding checks, which include Disclosure and Barring Service checks (DBS) and various business checks.

Members and applicants will have access to free e-learning and some classroom/virtual training. We can process DBS checks, which are free in your first year of membership.

You will be invited to meet with the scheme manager to go through the details of the scheme and so we can understand your business. We will explain the essential legal aspects you need to understand to provide care and run a business, eg requirements for HMRC, CQC & GDPR.



How will people know that I am Support with Confidence approved?

Once you are registered on the scheme, you will be able to display the Support with Confidence logo on your promotional material and/or website. In addition, your details will be added to West Berkshire and Wokingham Councils' Directories. Service users and their families will be able to search the website to find a suitable service provider. If you match their requirements, they will contact you and arrange to meet with you. We also share your information with the Adult Social Care Teams, Commissioners, Brokers and Direct Payments Teams as well as other signposting organisations.

Where can I find an approved provider or more information about the scheme?

Please visit our website at:

www.westberks.gov.uk/supportwithconfidence

or contact our Support with Confidence Scheme Manager at:

supportwithconfidence@westberks.gov.uk

or Telephone: **01635 519 930**



*"you can choose
the kind of
help you receive,
and who you
get it from"*